



DOMESTIC BULK WATER PERMIT APPLICATION

Complete & Return this page to:

Private Bag 1, Mitcham, Vic., 3132 • Facsimile: 9872 1242 • Email: [bulkwater@yvw.com.au](mailto:bulkwater@yvw.com.au)

Company/Individual Name: \_\_\_\_\_

Company/Individual Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

ABN: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Fax: \_\_\_\_\_

VEHICLE DETAILS

Rego No.	Vehicle Make/Model	Capacity (litres)	Estimated Usage Per annum	Stock Watering	Drinking Water	Fire Fighting	Other
ABC 123	Toyota Hilux	1,100	200,000	Yes			

Applicant to Sign

By signing this Application, I confirm:

- that I acknowledge and accept the full terms and conditions (overleaf) of this permit; and
- (where the applicant is a company or other entity) that I am authorised to apply for this permit on behalf of the company/entity; and
- that I am authorised to apply for this Permit in relation to the vehicle listed.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please list the names of each person who will be using the Water Filling Stations under this permit.

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## FULL TERMS &amp; CONDITIONS

- 1.1 Introduction & Definition**
- 1.1.1 This agreement outlines the terms and conditions that apply to the permit holder.
- 1.1.2 This permit is known as a Domestic Bulk Water Permit and is issued to residential customers who are only supplied by tank water and who do not have access to our reticulated water supply system. This does not include residential customers who engage tankers to deliver water to the property.
- 1.1.3 This bulk water permit provides the permit holder with permission to access water from a water filling station only where normal access to our reticulated water supply system may not otherwise be available. Accessing water from the water supply system without a permit is illegal, breaches the Water Act 1989 and may result in legal action.
- 1.2 Our Service Commitments**
- 1.2.1 Yarra Valley Water will provide,
- 1.2.1.1 Training in the safe operation of water filling stations (where required),
- 1.2.1.2 Adequate system pressure at water filling stations for efficient filling,
- 1.2.1.3 Safe vehicle access to water filling stations,
- 1.2.1.4 Reinstatement of water filling stations within 3 business days of reported faults,
- 1.2.1.5 Permit holders with 7 business days notice of planned maintenance on water filling stations
- 1.3 Billing Cycle & Charges**
- 1.3.1 Water usage provided under the agreement will be charged for at the current commercial price per kilolitre. For detail of the current price, please visit our website at [www.yvw.com.au](http://www.yvw.com.au) or refer to your account.
- 1.3.2 A quarterly bill will be issued for water usage recorded on log sheets from the water filling station.
- 1.3.3 Yarra Valley Water approved log sheets are required to be submitted monthly. These must be received by Yarra Valley Water by the last Friday of each month (Invoices are Issued Quarterly). Notification is also required where the water usage is zero.
- 1.3.4 Log sheets can be provided in the following ways: Email to [bulkwater@yvw.com.au](mailto:bulkwater@yvw.com.au) or Fax to 9872 1242
- 1.3.5 Where log books are not submitted on time, the permit may be cancelled. If cancelled, you will have to lodge a new permit application during which time access is not allowed to the water filling stations.
- 1.3.6 As each permit is issued for a specific vehicle, YVW must be advised if a permit is no longer required. For example where the vehicle may be sold or is no longer used for the permitted purpose. If the vehicle is replaced, YVW can arrange for the permit to be transferred to the new vehicle.
- 1.4 Under or Overcharging**
- 1.4.1 If you are overcharged you will receive a credit on your next account or a refund. If you have been undercharged, due to our error, we will only seek to recover amounts undercharged over the previous 12 months.
- 1.5 Paying Your Account**
- 1.5.1 You are required to pay your bill by the due date. For a list of our payment options visit our website at [www.yvw.com.au](http://www.yvw.com.au) or refer to your account.
- 1.6 Changes to this Agreement**
- 1.6.1 Yarra Valley Water may at any time; (a) Vary the terms and conditions of this permit or access to the water supply system, (b) Increase or otherwise vary its charges, (c) Revoke or vary any permit. Where this happens you will be notified in writing within 28 business days.
- 1.7 Your Responsibilities**
- 1.7.1 You are required to:
- 1.7.1.1 Use only Water Filling Stations. At no time are you permitted under this permit to use a hydrant of any kind including alternate hydrants located near water filling stations.
- 1.7.1.2 Ensure that you meet your legal obligations under the Victorian Food Act 1984 in transporting water that is safe and suitable for its intended use. For more information, see the Environmental Health section of the Department of Health website ([www.health.vic.gov.au/environment/](http://www.health.vic.gov.au/environment/)). Without limiting this general obligation, a tanker used to cart drinking (potable) water for human consumption, food preparation or ice making must not be used to cart recycled or reclaimed water, toxic or hazardous chemicals, non-food liquids, and human or animal wastes.
- 1.7.1.3 Ensure that any person operating a water filling station under this permit has completed water filling station training, carries their Yarra Valley Water approved training and/or induction card and complies with the terms and conditions of the Agreement.
- 1.7.1.4 Ensure that relevant Occupational Health & Safety measures are taken including: (a) high visibility apparel and close toed shoes are worn, (b) the operation of vehicle warning lights whilst filling is mandatory.
- 1.7.1.5 Ensure that approved 80mm fittings and fixtures are used at all times to connect from the water filling station to your tank.
- 1.7.1.6 Ensure that water filling stations are operated correctly to minimise risk of damage to our assets & water supply system, the environment, and other parties in the vicinity of the water filling station.
- 1.7.1.7 Ensure that persons operating the Water Filling Station comply with any requirements outlined in material provided or displayed at the Water Filling Station.
- 1.7.1.8 Telephone Yarra Valley Water on 9872 1646 to notify that you are using a water filling Station and provide details including but not limited to; account number, location of Water Filling Station, registration of vehicle, amount of water being taken, number of loads being taken and the purpose of the use of the water.
- 1.7.1.9 Ensure that water usage log sheets are completed as described in Section 1.3.3,
- 1.7.1.10 Pay bills in accordance with our payment terms,
- 1.7.1.11 Notify us of any water filling station accessed by vehicles not displaying current permits, and
- 1.7.1.12 Notify us of any damage to water filling stations.
- 1.8 Water Restrictions**
- 1.8.1 Water Restrictions which apply to the use of drinking water supplied directly from Yarra Valley Water's pipes ALSO APPLY to the use of water taken under this permit.
- 1.9 Indemnity**
- 1.9.1 You agree to indemnify Yarra Valley Water against any damages to its water mains or fittings and against any claims which may arise out of the grant of this permit.
- 1.10 Permit Cancellation**
- 1.10.1 The permit may be cancelled by either party with 7 days notice in writing. On cancellation of a permit all keys issued for operation of the water filling stations must be returned. We may also cancel a permit immediately, where you fail to comply with the terms and conditions of this agreement.
- 1.11 Privacy Statement**
- Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and marketing research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment and Conservation relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.